From Report to Home Energy Scotland Where the installation took place:

- Address
- West Parish Church , Cromarty
- Property type e.g office
- Church
- Property age
- Rebuilt in1932 after fire
- Was the building well insulated? Roof space insulated recently with the help of a grant

About the system and / or measures installed:

- Measure(s) installed (see note 1 below) no idea
- Details of system
 - System size R22 Air Conditioner outdoor unit
 - Air Conditioner indoor
 - o Manufacturer Fujitsu
 - o Installer: Environmental Heating solutions Ltd
- Installation date January 2012
- Installation cost £27000
- Please provide photographs if available

Decision-making

- What was your motivation for making these changes?
- To rationalize our heating arrangements
- Did you receive the Resource Efficient Scotland SME loan or any other financial assistance? None whatsoever a source of a bit of anguish

Impacts:

- Are you happy with the system? Yes
- What cost savings are there? Our heat and light has gone down fro £3000 to £900
- Are you receiving FITs or RHI? Having fits yes but short lived
- Have these changes encouraged energy efficiency behaviours? Very much so!
- Are there other benefits? Congregation is warm and we have real control of our space.

Sharing your experience

- Are you happy to show the system to others? No we have no staff
- Or would you prefer to only talk about it over the phone? Yes

Going forward

• Do you plan on making any further changes? Not really.